

Online appendices

Figure A

Biomes of the African continent, indicating the presence of Wilderness camps

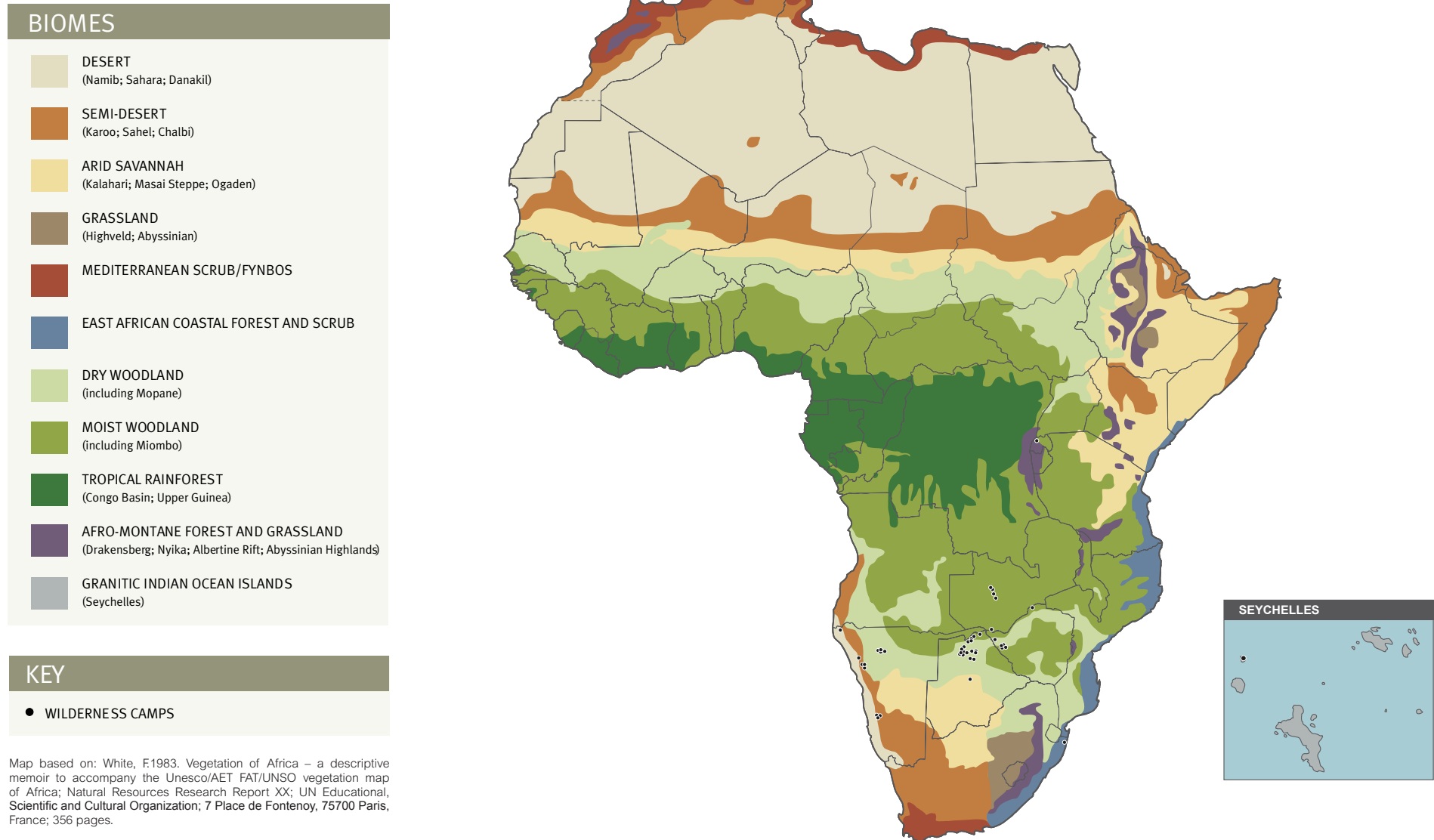


Figure B

African centres of endemism, indicating the presence of Wilderness camps

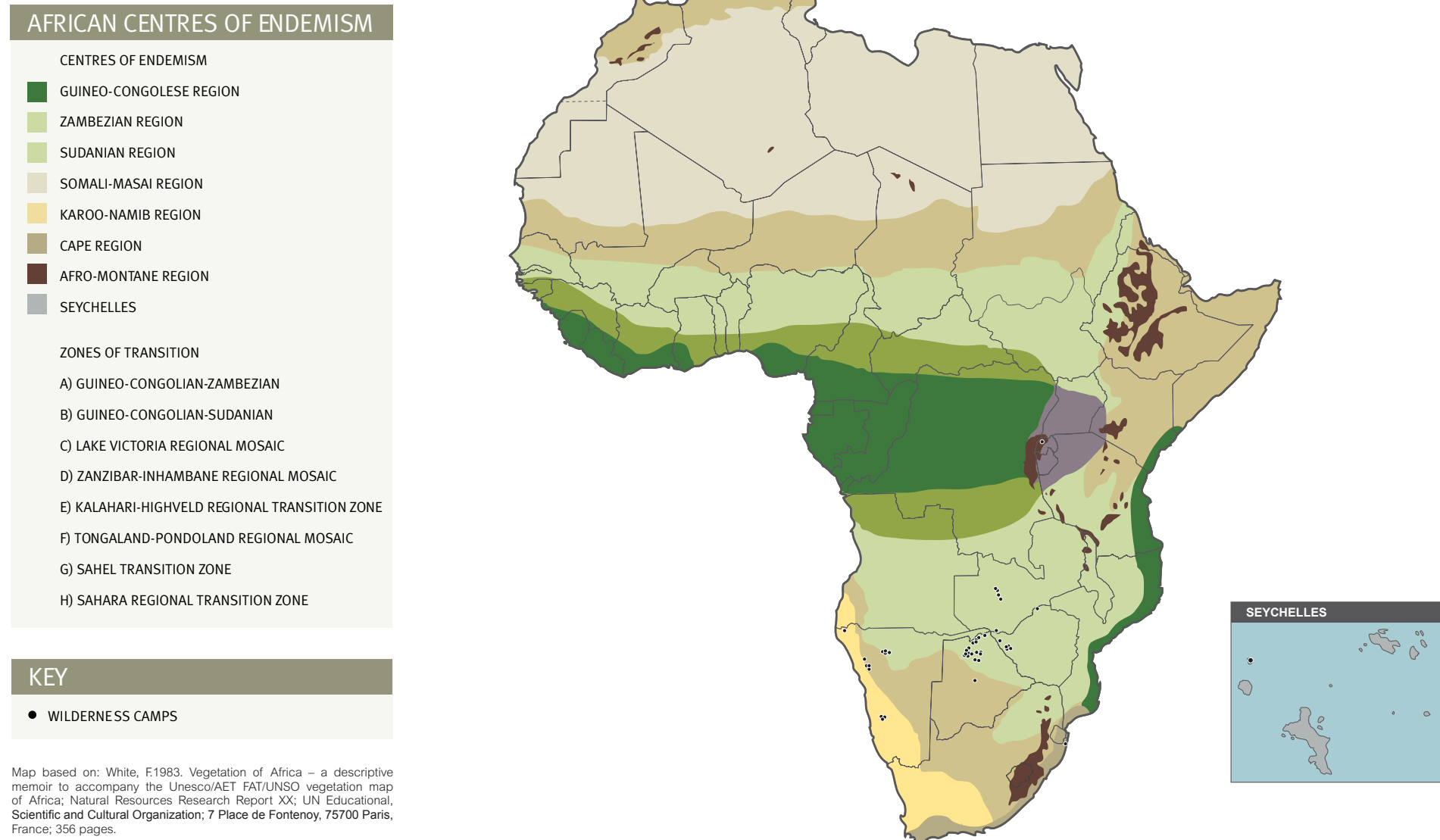


Figure C
Channels to market

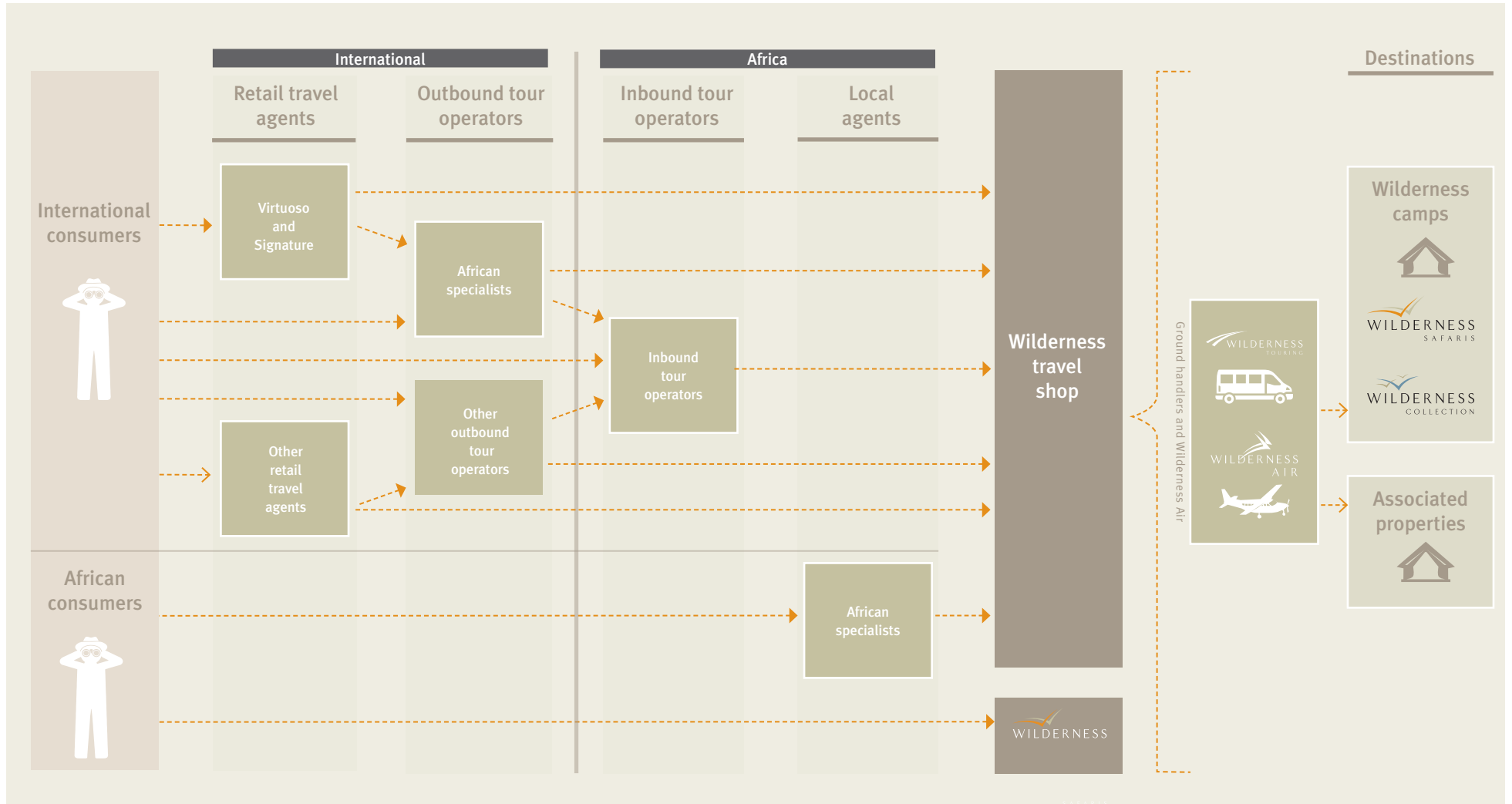


Table A

Contributions to conservation by country across the Group*

Country	P
Botswana	12 323 719
Namibia	522 980
Rwanda	39 500
Seychelles	637 659
South Africa	123 670
Zambia	1 156 458
Zimbabwe	119 929
Total	14 923 915

* Conservation contributions above include both in kind and financial contributions per country including the Wilderness Wildlife Trust contribution, and third party contributions where the projects are managed and administered by the Group for that country.

Table B

The operational footprint of the Wilderness Group

Country	Concession/ Conservancy/Office	Size (km ²)	Biome	Operation	Area covered by infrastructure (km ²)	Density of guest beds per km ²	Area status
Botswana	Maun	0.007	n/a	Botswana office	0.007	n/a	Urban/municipal
	Chobe	200	Dry woodland	Baobab 1 and 2	0.06	0.16	Wildlife Management Area
	Linyanti	1 210	Dry woodland	Kings Pool	0.04	0.06	Wildlife Management Area
				DumaTau	0.03		
				Savuti	0.03		
				Linyanti Tented	0.02		
	Khwai	1 800	Dry woodland	Banoka	0.04	0.03	Wildlife Management Area
				Wilderness Tented	0.01		
				Khwai Discoverer	0.01		
	Abu	1 800	Dry woodland	Abu	0.028	0.02	Wildlife Management Area
				Seba	0.045		
	Kwedi	600	Dry woodland	Vumbura Plains	0.1	0.07	Wildlife Management Area
				Little Vumbura	0.04		
				Kaporota	0.027		
	Chitabe	220	Dry woodland	Chitabe and Chitabe Lediba	0.07	0.11	Wildlife Management Area
Santawani	60	Dry woodland	Gomoti Tented	0.02	0.67	Wildlife Management Area	
			Santawani	0.03			
Mombo	150	Dry woodland	Mombo and Little Mombo	0.06	0.16	Game Reserve	
Xigera	60	Dry woodland	Xigera	0.05	0.47	Game Reserve	
CKGR	123	Arid savannah	Kalahari Plains Camp	0.09	0.16	Game Reserve	
Namibia	Windhoek	0.004	n/a	Windhoek office	0.004	n/a	Urban/municipal
	Swakopmund	0.0003	n/a	Swakopmund office	0.0003	n/a	Urban/municipal
	Ongava	300	Dry woodland	Little Ongava	0.01	0.29	Private land
				Ongava Lodge	0.02		
				Ongava Tented	0.02		
Andersson's				0.04			
Marienfluss	3 034	Desert	Serra Cafema	0.02	0.005	Community conservancy	

Table B

The operational footprint of the Wilderness Group continued

Country	Concession/ Conservancy/Office	Size (km ²)	Biome	Operation	Area covered by infrastructure (km ²)	Density of guest beds per km ²	Area status
Namibia continued	Palmwag	4 500	Semi-desert	Desert Rhino Camp	0.01	0.01	State Concession
				Hoanib Camp	0.02		
	Torra	3 522	Semi-desert	Damaraland Camp	0.03	0.006	Community conservancy
	Doro !Nawas	4 073	Semi-desert	Doro Nawas	0.04	0.008	Community conservancy
	Kulala	320	Semi-desert	Little Kulala	0.04	0.2	Private land
				Kulala Desert Lodge	0.024		
Kulala Adventurer				0.02			
Rwanda	Bisate	0.27	Afro-montane forest and grassland	Bisate	–	–	Private land
Seychelles	North Island	2.1	Indian Ocean island (Granitic)	North Island	0.093	1.09	Private land
South Africa	Johannesburg	0.0042	n/a	Johannesburg office	0.004	n/a	Urban/municipal
	Cape Town	0.0006	n/a	Cape Town office	0.001	n/a	Urban/municipal
	Maputaland	80	East African coastal forest	Rocktail Camp	0.021	0.43	Forest/Marine Reserve
Zambia	Livingstone	0.001	n/a	Livingstone office	0.001	n/a	Urban/municipal
	Busanga Plains	280	Moist woodland	Shumba	0.04	0.1	National Park
				Busanga Bush Camp	0.011		
	Lufupa	230	Moist woodland	Lufupa River Lufupa Tented	0.07	0.14	National Park
	Musanza	105	Moist woodland	Musanza	0.025	0.95	National Park
Mosi-oa-Tunya	68	Moist woodland	Toka Leya	0.094	0.35	National Park	
Zimbabwe	Victoria Falls	0.0036	n/a	Victoria Falls office	0.002	n/a	Urban/municipal
	Ruckomechi	39.3	Dry woodland	Ruckomechi	0.034	0.51	National Park
	Hwange	526	Moist woodland	Kashawe	0.03	0.15	National Park
				Little Makalolo	0.019		
				Linkwasha	0.04		
				Makalolo Plains	0.036		
Davison's	0.043						
Total/Average	32	23 303	8	n/a	1.7	Average 0.26 guest beds/km²	n/a

Table C

Ramsar sites in which Wilderness operates

Country	Site	Size (ha)	Description	Operation details
Zambia	Busanga Swamps (Ramsar site no. 1659)	200 000	A seasonal floodplain (swamps, lagoons, woodlands, rivers and large grassy plains) which is important for groundwater recharge and flood control for the Kafue and Zambezi Rivers. It hosts a number of vulnerable and endangered birds and mammals and supports significant numbers of migratory birds and other fauna. There is a wide variety of fish, including <i>Tilapia sp.</i> The site is of local historical and traditional importance.	5 small camps, 64 beds: Shumba Lufupa River Camp Lufupa Tented Camp Musanza Busanga Bush Camp
Botswana	Okavango Delta (Ramsar site no. 879)	5 537 400	The only inland delta in sub-Saharan Africa. Set in a semi-arid region and subject to large seasonal fluctuations of inundation. Vegetation includes permanent and seasonal swamp, riverine woodland, floodplains and a freshwater lake. The diverse flora and fauna include 1 060 different plant species, 32 large mammal species, over 650 species of birds, 68 species of fish, and a diverse insect population. Human activities include recreation, tourism, subsistence farming, fishing, and livestock grazing.	20 small camps, 318 beds: Baobab 1 and 2 Kings Pool DumaTau Savuti Linyanti Tented Camp Banoka Wilderness Tented Khwai Discoverer Abu Seba Vumbura Plains Little Vumbura Kaporota Chitabe and Chitabe Lediba Gomoti Tented Camp Santawani Mombo and Little Mombo Xigera Kalahari Plains Camp
South Africa	Turtle beaches and coral reefs of Tongaland (Ramsar site no. 344)	39 500	An important transition zone between true reef and non-limestone substrates with reef communities. Known to support 16 species of coral, 1 200 species of fish, five species of marine turtles, 41 species of marine mammal, and 49 species of bird. The flora is predominantly algal, and many species reach the southern limit of their distribution.	1 camp, 34 beds: Rocktail Camp
	Lake Sibaya (Ramsar site no. 528)	7 750	The largest natural freshwater lake in South Africa. Separated from the ocean by forested dunes; includes areas of swamp forest and wet grassland. A large variety of endangered or endemic species of reptiles, fish, birds, mammals and plants occur. The site is important for numerous species of breeding birds and supports a large population of hippopotamus as well as a diverse zooplankton fauna, 15 species of aquatic and 43 species of terrestrial molluscs.	1 camp, 34 beds: Rocktail Camp

Table D

IUCN Red List species found in the operational area of the Wilderness Group

Common name	Scientific name	World population trend	Wilderness population trend	FY2016	Research/monitoring/management
Critically endangered				4	
Black rhino	<i>Diceros bicornis</i>	Increasing	Namibia, Botswana – increasing	1	Botswana; Namibia
Hawksbill turtle	<i>Eretmochelys imbricata</i>	Decreasing	Seychelles – increasing?	1	Seychelles
Hooded vulture	<i>Necrosyrts monarchus</i>	Decreasing	Botswana, Zimbabwe, Namibia – thought to be stable	1	Botswana
White-headed vulture	<i>Trigonoceps occipitalis</i>	Decreasing	Botswana, Zimbabwe, Zambia – stable?	1	Botswana
Endangered				10	
African wild dog	<i>Lycaon pictus</i>	Decreasing	Botswana, Zambia, Zimbabwe – stable	1	Botswana; Zambia; Zimbabwe
Bank cormorant	<i>Phalacrocorax neglectus</i>	Decreasing	Namibia – vagrant to our area	1	–
Cape vulture	<i>Gyps coprotheres</i>	Decreasing	Zimbabwe – non-breeding vagrant	1	–
Green turtle	<i>Chelonia mydas</i>	Decreasing	Seychelles – increasing?	1	Seychelles
Grey crowned crane	<i>Balearica regulorum</i>	Decreasing	Zambia, Zimbabwe – stable	1	–
Humphead wrasse	<i>Cheilinus undulatus</i>	Decreasing	Seychelles – decreasing	1	Seychelles
Lappet-faced vulture	<i>Torgos tracheliotos</i>	Decreasing	Namibia, Botswana, Zimbabwe, Zambia – stable?	1	Botswana
Ludwig's bustard	<i>Neotis ludwigii</i>	Decreasing	Namibia – stable/increasing	1	–
Seychelles white-eye	<i>Zosterops modestus</i>	Increasing	Seychelles – increasing	1	Seychelles
Steppe Eagle	<i>Aquila nipalensis</i>	Decreasing	Zambia – unknown	1	–
Vulnerable				22	
African elephant	<i>Loxodonta africana</i>	Increasing	Botswana, Namibia, Zimbabwe, Zambia – increasing	1	Botswana; Namibia
Aldabra giant tortoise	<i>Geochelone gigantea</i>	Unknown	Seychelles – increasing	1	Seychelles
Black-footed cat	<i>Felis nigripes</i>	Decreasing	Botswana, Namibia – status unknown	1	–
Cape gannet	<i>Morus capensis</i>	Decreasing	South Africa/Namibia – foraging non-residents	1	–
Cheetah	<i>Acinony jubatus</i>	Decreasing	Namibia – increasing; Botswana, Zimbabwe, Zambia – stable	1	Botswana; Zambia
Common hippo	<i>Hippopotamus amphibius</i>	Decreasing	Botswana, Zimbabwe, Zambia, South Africa – stable/increasing	1	–
Hartmann's mountain zebra	<i>Equus zebra hartmannae</i>	Unknown	Namibia – increasing	1	Namibia
Lion	<i>Panthera leo</i>	Decreasing	Namibia – increasing ; Botswana, Zimbabwe, Zambia – stable	1	Botswana; Namibia; Zambia; Zimbabwe
Leatherback turtle	<i>Dermochelys coriacea</i>	Decreasing	South Africa – stable	1	South Africa

Table D

IUCN Red List species found in the operational area of the Wilderness Group continued

Common name	Scientific name	World population trend	Wilderness population trend	FY2016	Research/monitoring/management
Loggerhead turtle	<i>Caretta caretta</i>	Unknown	South Africa – increasing	1	South Africa
Martial Eagle	<i>Polemaetus bellicosus</i>	Decreasing	Namibia, Botswana, Zimbabwe, Zambia – decreasing	1	–
Olive ridley turtle	<i>Lepidochelys olivacea</i>	Decreasing	South Africa – vagrant	1	–
Samango monkey	<i>Cercopithecus mitis ssp. labiatus</i>	Decreasing	South Africa – vagrant	1	–
Secretary bird	<i>Sagittarius serpentarius</i>	Decreasing	Botswana, Namibia, Zimbabwe, Zambia – thought to be stable	1	–
Seychelles kestrel	<i>Falco araea</i>	Stable	Seychelles – stable	1	Seychelles
Seychelles swiftlet	<i>Collocalia elaphra</i>	Stable	Seychelles – stable	1	Seychelles
Slaty egret	<i>Egretta vinaceigula</i>	Decreasing	Botswana – stable? Zambia – vagrant?	1	Botswana
Southern ground hornbill	<i>Bucorvus cafer</i>	Decreasing	Botswana, Zimbabwe, Zambia – stable	1	–
Taita Falcon	<i>Falco fasciinucha</i>	Decreasing	Zambia – unknown	1	–
Temminck's Ground Pangolin	<i>Smutsia temminckii</i>	Decreasing	Botswana, Namibia, Zimbabwe, Zambia – thought to be decreasing	1	Botswana
Wattled crane	<i>Grus carunculatus</i>	Decreasing	Botswana, Zambia – stable;	1	Botswana
Zambia barbet	<i>Lybius chaplini</i>	Decreasing	Zambia – stable?	1	–
Total				36	

Table E

Ongoing research and conservation projects supported by the Wilderness Group and partners either financially or through other means

Country	Project	Associated concession/s	Partner organisations	Contribution (in kind and financial)	
				Wilderness (P)	Wilderness Wildlife Trust (P)
Botswana	Botswana Northern Region Vegetation Community Classification Study	Savuti, Mabawe, Linyanti	University of Botswana	Not calculated. Logistical and in kind.	–
	Maun domestic dog sterilisation	External – Maun/Shorobe	Maun Animal Welfare Society	Not calculated. Logistical and in kind.	–
	Mitigating Human-Lion conflict in northern Okavango	Vumbura	University of Massachusetts	4 500	–
	Botswana Rhino Reintroduction Project	Mombo	Department of Wildlife and National Parks	203 736*	7 508 820
			Rhino Conservation Botswana SANParks, North West Parks Botswana Defence Force	2 653 859***	
	Okavango Lion Movement study	Mombo	University of Pretoria	9 750	Prior year/s
	Habu Village Human-Carnivore conflict project	Habu Village	University of California, Davis	Not calculated. Logistical and in kind.	Prior year/s
	A multidisciplinary approach to vulture conservation	Botswana	Fitzpatrick Institute – University of Cape Town, Denver Zoological Society, Raptors Botswana, Kalahari Research and Conservation	–	203 135
	Ecology of Tsessebe in Okavango Delta	Okavango Delta	University of Botswana, Royal Veterinary College	Not calculated. Logistical and in kind.	47 800
	Ecological and environmental monitoring (birds, mammals, vegetation)	All concessions	University of Botswana, Department of Wildlife and National Parks	185 000	–
	Movement Patterns and Conservation Genetics of African Wild Dog	Okavango Delta	Botswana Predator Conservation Trust	Not calculated. Logistical and in kind.	3 999
	Role of Spotted Hyena in African Large Carnivore Guild	Okavango Delta	University of Nottingham, Botswana Predator Conservation Trust	Not calculated. Logistical and in kind.	Prior year/s
	Makgadikgadi and Nxai Pan Human and Elephant conflict research	External – Makgadikgadi/ Nxai Pan	University of Bristol	Not calculated. Logistical and in kind.	40 098
	Locomotion and Energetics of Migrating Plains Zebra	Botswana	University of Botswana	Not calculated. Logistical and in kind.	Prior year/s
Anti-poaching activities	Okavango	Elephant Back Safaris	1 352 990*	–	
Increasing research capacity in Botswana	Linyanti, Kwedi, Mombo	University of Botswana and various international universities	110 032	Prior year/s	

Table E continued

Ongoing research and conservation projects supported by the Wilderness Group and partners either financially or through other means continued

Country	Project	Associated concession/s	Partner organisations	Contribution (in kind and financial)	
				Wilderness (P)	Wilderness Wildlife Trust (P)
Namibia	Black rhino security and monitoring training for community conservancies	Palmwag	Ministry of Environment and Tourism Save the Rhino Trust	Not calculated. Expertise, logistical and in kind.	308 980
	Desert Lion Project	Torra, Skeleton Coast, Palmwag, Sesfontein and Puros	Desert Lion Project	Expertise, logistical and in kind. Use of research centre, internet, office and a research room.	–
	Cape Fur Seal colony surveys	External – Skeleton Coast	Ministry of Environment and Tourism, Namibia Police	Not calculated. Expertise, logistical and in kind.	–
	Wildlife Monitoring Index	Palmwag, Torra, Doro !Nawas	Ministry of Environment and Tourism	Not calculated. Expertise, logistical and in kind.	–
	Anthrax diagnostic development in wildlife	External – Etosha	Central Veterinary Laboratory	14 000	–
	Ongava Research Centre	External – Ongava	Veterinary Council of Namibia and Ministry of Environment and Tourism	Not calculated. Expertise, logistical and in kind.	–
	Game capture and research in the Waterberg Game Park	External – Waterberg	Ministry of Environment and Tourism	Not calculated. Expertise, logistical and in kind.	–
	Blue crane and other crane surveys in Etosha National Park	External – Etosha and Northern areas	Ministry of Environment and Tourism and Crane Action Group	Not calculated. Expertise, logistical and in kind.	–
	Drug trials using new drug combinations for Lions and Hyena	External – Ongava, Etosha and Palmwag	Ongava Research Centre and Ministry of Environment & Tourism	Not calculated. Expertise, logistical and in kind.	–
	Cape Vulture Breeding Programme	External – Waterberg	Cape Vulture Breeding Programme	Not calculated. Expertise, logistical and in kind.	–
	Monitoring and reporting of rabies and anthrax in the Namib Naukluft area	Namib Naukluft National Park and Sossusvlei area	Namibia Protected Landscape Conservation Areas Initiative	Not calculated. Expertise, logistical and in kind.	–
	Namibia wetland survey and blue crane monitoring	External – Etosha and northern Namibia	Ministry of Environment & Tourism Crane action group	Not calculated. Expertise, logistical and in kind.	–
	Aerial monitoring of NW areas of Namibia with regular reports of suspicious activities or camps in the rhino areas	Palmwag Concession	Save the Rhino Trust	Not calculated. Expertise, logistical and in kind.	–
	Disease monitoring and serology of ungulates and pachyderms in Namibia	Nat Parks Namibia	Ministry of Environment and Tourism Central Veterinary Laboratory	Aerial tracking and specialised vet care.	–
	Crocodile Project	Serra Cafema	Stellenbosch University	Not calculated. Expertise, logistical and in kind.	–
	Game count	Kulala reserve	Namibia Protected Landscape Conservation Areas Initiative, Ministry of Environment & Tourism	Not calculated. Expertise, logistical and in kind.	–
	Specialist survey pilot assistance and survey design	External – Etosha	Etosha National Park	Not calculated. Expertise, logistical and in kind.	–
	Hoanib researchers housing	Hoanib	Ministry of Environment and Tourism	200 000	–
Ramsar site coastal and wetland bird count	Walvis Bay	Namibia Bird Club, Wetlands International, Coastal & Environmental Trust of Namibia	Not calculated. Expertise, logistical and in kind.	–	

Table E continued

Ongoing research and conservation projects supported by the Wilderness Group and partners either financially or through other means continued

Country	Project	Associated concession/s	Partner organisations	Contribution (in kind and financial)	
				Wilderness (P)	Wilderness Wildlife Trust (P)
Rwanda	Vegetation rehabilitation and replanting of indigenous forest	Bisate	–	39 500	–
Seychelles	Sea turtle monitoring	North Island	Dr Jeanne Mortimer	Not calculated. Expertise, logistical and in kind.	–
	Alien invader (rodents) avoidance procedures	North Island	Ministry of Environment, Energy and Climate Change (MoEECC), Dr Gerard Rocamora	73 074	–
	Vegetation Rehabilitation and Monitoring	North Island	Green Island Foundation (GIF), MoEECC, Island Conservation Society (ICS)	417 719	–
	Protected Area development and maintenance	North Island	Global Environment Facility (GEF) Green Islands Foundation	Not calculated. Expertise, logistical and in kind.	–
	Seychelles white-eye post-introduction monitoring	North Island	Global Environment Facility, Green Islands Foundation	23 887	–
	Migratory bird recording	North Island	Seychelles Bird Records Committee	Not calculated. Expertise, logistical and in kind.	–
	Myna eradication preparations	North Island	Green Islands Foundation	Not calculated. Expertise, logistical and in kind.	–
	Ecological and Environmental Monitoring (birds, turtles, tortoises, terrapins and vegetation)	North Island	Green Islands Foundation, Global Environment Facility, Nature Protection Trust of Seychelles, Dr Jeanne Mortimer, MoEECC	114 017	–
	Marine surveys	North Island	GEF, UNDP, GIF, Marine Conservation Society Seychelles (MCSS), GVI and SNPA	5 562	–
	BRUV survey	North Island	GIF, MCSS, GEF, UNDP	Not calculated. Expertise, logistical and in kind.	–
	Beach erosion/migration measurements	North Island	GIF, SNPA	Not calculated. Expertise, logistical and in kind.	–
Population count of endemic/exotic bird species	North Island	GIF	3 400	–	
South Africa	Cetacean research	External – Dyer Island	University of Pretoria Dyer Island Conservation Trust	–	7 180
	Sea turtle monitoring	Maputaland	Ezemvelo KZN Wildlife iSimangaliso Wetland Authority	44 690	–
	Conservation Education bursaries**	External	University of KwaZulu-Natal University of Cape Town University of Pretoria	–	71 800

Table E continued

Ongoing research and conservation projects supported by the Wilderness Group and partners either financially or through other means continued

Country	Project	Associated concession/s	Partner organisations	Contribution (in kind and financial)	
				Wilderness (P)	Wilderness Wildlife Trust (P)
Zambia	Zambian Carnivore Programme	Busanga, Lufupa	Zambian Carnivore Programme Zambia Wildlife Authority	Not calculated. Logistical and in kind.	66 060
	White Rhino Monitoring	Mosi-oa-Tunya	Zambia Wildlife Authority	Not calculated. Logistical and in kind.	–
	Conservation Education bursaries	External	Zambian Wildlife Authority Wildlife Management College	Not calculated. Logistical and in kind.	33 765
	Busanga Anti-Poaching	Busanga, Lufupa	Zambia Wildlife Authority Game Rangers International	Not calculated. Logistical and in kind.	–
	Human Elephant Conflict Mitigation	Kafue National Park	Zambia Wildlife Authority	–	20 104
	Mitigation Kafue National Park				
	Ecological Monitoring	Mosi-oa-Tunya	Zambia Wildlife Authority	Not calculated. Logistical and in kind.	–
Zimbabwe	Lion Research Project	Hwange	Hwange Lion Research	Not calculated. Logistical and in kind.	–
	Hwange Elephant Research	Hwange	France – National Center for Scientific Research (CNRS), Zimbabwe National University of Science & Technology	25 481	–
	Wild Dog Research	Hwange, Ruckomechi	Painted Dog Conservation	Not calculated. Logistical and in kind.	–
	Hwange Ecological Monitoring	Hwange	Parks and Wildlife Management Authority	27 409	–
	Game Water Supply	Hwange	Parks and Wildlife Management Authority	354 690	–
	Anti-poaching activities	Hwange	Parks and Wildlife Management Authority	–	220 200
	Victoria Falls Anti-Poaching	External – Victoria Falls	Victoria Falls Anti-Poaching Unit	–	110 100
	Fire breaks	Hwange	Parks and Wildlife Management Authority	26 506	–
	Pangolin Programme	Zimbabwe	Tikki Hywood Foundation	–	66 060
	Pump staff and vehicles	Hwange	Parks and Wildlife Management Authority	326 012	–
	Bird monitoring	Hwange, Ruckomechi	BirdLife Zimbabwe	Not calculated. Logistical and in kind.	–
Total	68	n/a	69	6 215 814	8 708 101
Total				14 923 915	

* Conservation contributions from the independent Wilderness Wildlife Trust (of which Wilderness Safaris is a consistent contributor) are listed in a separate column. All other contributions are listed in the 'Wilderness' column, however where part of the contribution did not come directly from Wilderness Holdings' bottom line, these amounts are listed separately and marked with an asterisk. For example for projects managed and administered by Wilderness Holdings, but where the funds were raised externally through external donors or Wilderness' guests.

** The Wilderness Wildlife Trust also funds environmental education programmes through the Children In The Wilderness programme – see page 65 of the full 2016 integrated annual report for more details.

*** Rhino Conservation Botswana is a Botswana-based independent Trust which also funds the Rhino project (of which Wilderness Safaris is also a consistent contributor).

Table F

Some of the cultural activities on offer near or in our camps

Activity	Jammering	Village visit	Traditional dancing	School visit	Story telling	Night drops	Local food
Zimbabwe							
Davison's	On special occasions	Yes	On special occasions	Yes	Not currently	Yes	No
Little Makalolo	No	Yes	No	Yes	Not currently	Yes	No
Linkwasha	No	Yes	No	Yes	Not currently	No	No
Ruckomechi	No	n/a	No	n/a	Not currently	Yes	No
Kashawe	Yes	No	Yes	Yes	Not currently	No	No
Makalolo Plains	Yes	Yes	Yes	Yes	Not currently	No	No
Zambia							
Shumba	Yes	n/a	Yes	n/a	Yes	Yes	Yes
Busanga	No	n/a	On occasion	n/a	No	Yes	No
Toka Leya	Yes	Yes	Yes	Yes	Yes	Yes	No
Musanza*	Yes	n/a	Yes	n/a	Yes	No	Yes
Lufupa River camp	Yes	n/a	Yes	n/a	Yes	No	Yes
Lufupa Tented camp	Yes	n/a	Yes	n/a	Yes	No	Yes
Botswana							
Baobab 1	No	Yes	Yes	No	No	Yes	Yes
Baobab 2	No	Yes	Yes	No	No	Yes	Yes
Wilderness Tented Camp	No	No	Yes	No	No	No	Yes
Banoka	No	No	Yes	No	No	Yes	Yes
Kalahari Plains	No	No	Yes	No	Yes	Yes	Yes
Linyanti Tented Camp	No	No	Yes	No	No	No	Yes
Gomoti Tented Camp	No	No	Yes	No	No	Yes	Yes
Savuti	No	No	Yes	No	No	Yes	Yes
DumaTau	No	No	Yes	No	No	Yes	Yes
Kings Pool	No	No	Yes	No	No	Yes	Yes
Vumbura Plains	No	Yes	Yes	Yes	No	Yes	Yes
Little Vumbura	No	Yes	Yes	Yes	No	Yes	Yes
Xigera	No	No	Yes	No	Yes	Yes	Yes
Seba	No	No	Yes	No	No	Yes	Yes
Abu	No	No	Yes	No	No	Yes	Yes
Mombo and Little Mombo	No	No	Yes	No	No	Yes	Yes

Table F continued

Some of the cultural activities on offer near or in our camps continued

Activity	Jamming	Village visit	Traditional dancing	School visit	Story telling	Night drops	Local food
Namibia							
Little Kulala	No	No	Yes	No	Yes	Yes	No
Kulala Desert Lodge	No	No	Yes	No	No	No	No
Doro Nawas	No	Yes	Yes	Yes	No	No	No
Damaraland Camp	No	Yes	Yes	Yes	Yes	Yes	No
Desert Rhino Camp	No	No	Yes	No	No	Yes	No
Hoanib Skeleton Coast	No	No	Yes	No	No	Yes	No
Serra Cafema	No	Yes	No	No	No	Yes	No

Table G

Scope and boundaries

		Botswana		Namibia		Zambezi region (Zambia and Zimbabwe)				South Africa		Seychelles													
Offices	8	Gaborone		Windhoek		Victoria Falls				Johannesburg		Mahé													
		Maun				Livingstone				Cape Town															
Aviation	3	Wilderness Air Botswana		Beds	Wilderness Air Namibia		Beds	N/A		Beds	Wilderness Air Zimbabwe		Beds	N/A		Beds									
Camps	48	Managed camps		2	28	Managed camps		4	86	Owned camps		6	88	Owned camps		7	116	Owned camps		1	34	Managed camps		1	22
Managed camps	7	Abu Camp			12	Anderssons*			36	Busanga Bush Camp			8	Davison's			18	Rocktail Camp			34	North Island			22
Owned camps	41	Seba			16	Ongava Little*			6	Lufupa River Camp			16	Kashawe 1			16								
		Owned camps		18	290	Ongava Lodge*			28	Lufupa Tented Camp			16	Kashawe 2			16								
		Banoka Bush Camp			20	Ongava Tented Camp*			16	Musanza			12	Linkwasha			16								
		Baobab Safari Lodge			16	Owned camps		9	186	Shumba			12	Makalolo Little			12								
		Baobab2 Safari Lodge			16	Damaraland Adventurer			8	Toka Leya			24	Makalolo Plains			18								
		DumaTau			20	Damaraland Camp			20					Ruckomechi			20								
		Kalahari Plains			20	Desert Rhino Camp			16																
		Gomoti Tented Camp			8	Doro Nawas			32																
		Kings Pool			18	Kulala Adventurer			8																
		Chitabe			16	Kulala Desert Lodge			46																
		Chitabe Lediba			8	Kulala Little			22																
		Linyanti Tented Camp			18	Serra Cafema			16																
		Mombo			18	Hoanib Skeleton Coast Camp			18																
		Mombo Little			6																				
		Santawani			16																				
		Savuti			14																				
		Vumbura Little			12																				
		Vumbura Plains			28																				
		Wilderness Tented Camp			16																				
		Xigera			20																				
Total camps	48	Total camps		20	318	Total camps		13	272	Total camps		6	88	Total camps		7	116	Total camps		1	34	Total camps		1	22
		Group camp total		48																					
		Group bed count		850																					

* None of the Ongava camps have been marketed since October 2015.

Table H

Wilderness Holdings Limited concession tenure summary

Country	Concession/Reserve/Conservancy	Camp	Area status	Form of tenure	Expiry date	
Botswana	Kwedi (NG22)	Vumbura Little	Wildlife Management Area	Concession	Expired: renewal pending	
		Vumbura Plains				
		Kaporota				
	Mombo (NG28)	Mombo	Game Reserve	Concession	Expired: renewal pending	
		Mombo Little				
	Xigera (NG28)	Xigera	Game Reserve	Concession	Expired: renewal pending	
	Santawani (NG33)	Santawani Lodge	Wildlife Management Area	Concession	Expired: renewal pending	
		Gomoti Tented Camp				
	Central Kalahari Game Reserve (GH12)	Kalahari Plains	Game Reserve	Concession	2023	
		Kalahari Plains Tented Camp				
	Linyanti (NG15)		Duma Tau	Wildlife Management Area	Concession	2025
			Kings Pool			
			Linyanti Tented Camp			
Savuti						
Khwai (NG18)		Banoka Bush Camp	Wildlife Management Area	Concession	2026	
		Wilderness Tented Camp				
Chitabe (NG31)		Chitabe	Wildlife Management Area	Concession	2017	
		Chitabe Lediba				
Chobe (CH1)		Baobab 1 Safari Lodge	Wildlife Management Area	Concession	2041	
		Baobab 2 Safari Lodge				
Namibia	Torra Conservancy	Damaraland Adventurer	Community Conservancy	Conservancy	2019, renewal to 2034 pending	
		Damaraland Camp				
	Marienfluss	Serra Cafema	Community Conservancy	Conservancy	2023	
	Doro !Nawas	Doro Nawas	Community Conservancy	Conservancy	2025	
	Palmwag	Desert Rhino Camp	State Concession	Concession	2032	
		Hoanib Skeleton Coast				
Kulala Wilderness Reserve		Kulala Adventurer	Private land	Wilderness owned	n/a	
		Kulala Desert Lodge				
		Kulala Little				
Rwanda	Musanze (Volcanoes National Park)	Musanze District	Private land	Wilderness Lease	2043	
South Africa	iSimangaliso Wetland Park	Rocktail Camp	Forest/Marine reserve	Concession	2027	

Table H continued

Wilderness Holdings Limited concession tenure summary continued

Country	Concession/Reserve/Conservancy	Camp	Area status	Form of tenure	Expiry date
Zambia	Kafue NP – Busanga Plains	Busanga Bush Camp	National Park	Concession	2029
		Shumba Camp			2029
	Kafue NP – Lufupa	Lufupa River Camp	National Park	3rd party owned	2029
		Lufupa Tented Camp			
	Kafue NP – Musanza	Musanza Tented Camp	National Park	Concession	2020
Mosi-oa-Tunya NP	Toka Leya	National Park	Concession	2026	
Zimbabwe	Hwange NP – Linkwasha	Davison's Camp	National Park	Concession	2034
		Linkwasha			
	Hwange NP – Makalolo	Makalolo Little	National Park	Concession	2034
		Makalolo Plains			
	Mana Pools NP – Ruckomechi	Ruckomechi	National Park	Concession	2034
Hwange NP – Sinamatella	Kashawe	National Park	Concession	2037	

Online appendices continued

Table I

Stakeholder engagement

Publications

Reframing Sustainable Tourism

Snyman, S 2015. Book chapter: Strategic Community Participating in Sustainable Tourism, in McCool, S & Bosak, K (eds), Springer.

Conferences and workshops:

Our External Community Coordinator participated in the following:

Sustainable Tourism Certification Alliance Africa 4th Annual Conference, Durban, South Africa, 7 May 2015.

Invited participant and moderator for a session on professional knowledge and capacity.

Presented on: Bridging the gap between tourism and conservation – southern African challenge and opportunities.

Conservation Land Trust Workshops, Argentina, 15 – 26 May 2015. Dr Sue Snyman and Chris Roche invited to participate in various interactive workshops with stakeholders from government, NGOs, academia and the private sector.

Presented on:

- a) Dr Sue Snyman – Socio-economic and environmental impacts of tourism, engaging stakeholders, building capacity, including examples from Africa.
- b) Chris Roche – marketing and sales.

9th ATLAS Africa Conference on Tourism and Inclusive Growth in Developing Economies, Dar es Salaam, Tanzania, 3 – 5 June 2015.

Keynote speaker and presented on:

- a) Inclusive tourism: Making a sustainable difference.
- b) Household income determinants for rural households living adjacent to or in conservation areas in southern Africa: Comparison of ecotourism staff and non-staff.

Stakeholder consultation workshop on the draft Operational Guidelines for Community-Based Tourism Initiatives, National Department of Tourism, Pretoria, 27 October 2015.

UNWTO Awards Forum and Ceremony, Madrid, Spain, 16 – 18 January 2016.

Presented on: Children in the Wilderness (CITW) at the UNWTO Awards Forum. Represented CITW at the Awards Ceremony: second runner-up for innovation in NGOs.

In this financial period, our Group Conservation Manager or conservation staff presented at and/or participated in the following:

African Elephant Summit, Kasane, Botswana, 23 March 2015.

SADC Anti-Poaching Network meeting, Johannesburg, South Africa, 24 – 28 August 2015.

IUCN African Rhino Specialist Group meeting, Skukuza, South Africa, 15 – 23 February 2016.

Online appendices continued

Table J

Membership of Associations

Group

The International Ecotourism Society (TIES)
IUCN WCPA Tourism and Protected Areas Specialist Group

Botswana

Botswana National Rhino Coordinator
Moremi Game Reserve Management Committee
Botswana Rhino Management Committee
Central Kalahari Game Reserve (CKGR) Management Committee
CBNRM Steering Committee
HATAB Vice Chair
Human Resource Development Council (HRDC)
HATAB Air Charter Sector Representative

Namibia

Member of the Hospitality Association of Namibia (HAN)
Trustee of Save The Rhino Trust (SRT)
Tour and Safari Association of Namibia (TASA)
Federation of Namibian Tourism Association (FENATA)
Industry Advisory Board of Namibia Training Authority (NTA)
Directorate of Child Welfare Task Force

Zimbabwe

Friends of Vic Falls
Safari Operators Association Zimbabwe (SOAZ)
Zimbabwe Council for Tourism (ZCT)
Zambezi Traveller
Wild Zambezi Travel Partners
Zimbabwe Tourism Association (ZTA)

Zambia

Livingstone Tour Operators Association

Table K

Important hydrological systems in which Wilderness operations are located

Country	Ramsar site	Major rivers	Other
Botswana	Okavango Delta	Okavango; Linyanti; Chobe; Savuti	–
Namibia	–	Kunene	–
Seychelles	–	–	Indian Ocean
South Africa	Lake Sibaya; Tongaland turtle beaches	–	Indian Ocean
Zambia	Busanga Swamps	Lufupa; Kafue; Zambezi	–
Zimbabwe	–	Zambezi	–

Table L

Global Reporting Initiative (GRI) G4 (Core) content index

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
GENERAL STANDARD DISCLOSURES				
Strategy and analysis				
G4-1		Chairman's letter; Chief Executive Officer's letter	p. 30 – 33	
Organisational profile				
G4-3		Cover	Front cover	
G4-4		The Wilderness Business	p. 6 – 13	
G4-5		Corporate information	p. 180	
G4-6		The Wilderness Business	p. 6 – 7	
G4-7		The Wilderness Business	p. 8	
G4-8		The Wilderness Business	p. 8 – 17	
G4-9		The Wilderness Business	p. 6; 8	
G4-10		Community – Internal	p. 50 – 52	
G4-11		Community – Internal	p. 54	
G4-12		The Wilderness Business	p. 11	
G4-13		The Wilderness Business; Chairman's letter; Chief Executive Officer's letter	Front cover flap; p. 30 – 33	
G4-14		Corporate Governance – Risk management	p. 104	
G4-15		The 4Cs; GRI content index	p. 26; 112 – 113; Online appendices	Global Sustainable Tourism Council (GSTC) and South African Responsible Tourism Standards. The Long Run and it's 4Cs platform.
G4-16		GRI content index	Online appendices	Table J.

Table L continued

Global Reporting Initiative (GRI) G4 (Core) content index continued

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
GENERAL STANDARD DISCLOSURES continued				
Identified material aspects and boundaries				
G4-17		About this report	Front cover flap	
G4-18		About this report	Front cover flap	
G4-19		The Wilderness Business	p. 18 – 25	
G4-20		The Wilderness Business	p. 18 – 25	
G4-21		The Wilderness Business	p. 18 – 25	
G4-22		The Wilderness Business	p. 39	
G4-23		About this report	Inside front cover	
Stakeholder engagement				
G4-24		The Wilderness Business	p. 13 – 15	
G4-25		The Wilderness Business	p. 13 – 15	
G4-26		The Wilderness Business	p. 13 – 15	
G4-27		The Wilderness Business	p. 18 – 25	
Report profile				
G4-28		About this report	Front cover flap	
G4-29		Wilderness Holdings Integrated Annual Report 2015	Online	Integrated Annual Report 2015, released 1 August 2015.
G4-30		About this report	Front cover flap	
G4-31		About this report	Front cover flap	
G4-32		About this report	Front cover flap	
G4-33		About this report	Front cover flap	
Governance				
G4-34		Corporate governance	p. 98 – 111	
Ethics and integrity				
G4-56		The Wilderness Business; Corporate Governance	p. 4; 5; 72; 105	

Table L continued

Global Reporting Initiative (GRI) G4 (Core) content index continued

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
CATEGORY: ECONOMIC				
Aspect: Economic performance				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Commerce	p. 18 – 25; 37; 39	
G4 – EC1	Direct economic value generated and distributed	Commerce; Community	p. 38; 61; 62; 63; 133	
Aspect: Market presence				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 46	
G4 – EC5	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	Community – Internal	p. 52 – 53	
G4 – EC6	Proportion of senior management hired from the local community at significant locations of operation	Community – Internal	p. 51	The percentage of senior management from local communities was not calculated for the report but rather the percentage of local communities members that represent the workforce.
Aspect: Indirect economic impacts				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – External	p. 18 – 25; 56	
G4 – EC8	Significant indirect economic impacts, including the extent of impacts	Community – Internal and External	p. 47; 56 – 66	
CATEGORY: ENVIRONMENTAL				
Aspect: Energy				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Conservation – EMS	p. 26; p.90 – 91	
G4 – EN3	Energy consumption within the organisation	Conservation – EMS	p. 92	
G4 – EN6	Reduction of energy consumption	Conservation – EMS	p. 92 – 93	
G4 – EN7	Reductions in energy requirements of products and services	Conservation – EMS	p. 92 – 93	Reported with regard to the reduced energy requirements of our camps.

Table L continued

Global Reporting Initiative (GRI) G4 (Core) content index continued

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
CATEGORY: ENVIRONMENTAL continued				
Aspect: Water				
G4-DMA	Generic Disclosures on Management Approach	The Wilderness Business; Conservation – EMS	p. 26; 94	
G4 – EN8	Total water withdrawal by source	Conservation – EMS	p. 94	Total water withdrawal by the whole Group was not reported due to high levels of calcium which destroys water meters, making accurate measurement difficult. However, we do carefully manage water consumption, and the majority of our camps operate on low-pressure systems and therefore use water efficiently.
G4 – EN9	Water sources significantly affected by withdrawal of water	Conservation – Biodiversity	p. 83	
Aspect: Biodiversity				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Conservation – Biodiversity	p. 26; 80	
G4 – EN11	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	Conservation – Biodiversity	p. 6; 80 – 81; online appendices	See Table H of the online appendices.
G4 – EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas	Conservation – Biodiversity	p. 78; 86; online appendices	No significant direct or indirect negative impacts have been reported with reference to species affected, areas impacted or long-lasting impacts. Direct positive impacts reported include increased presence and anti-poaching presence in areas affected by poaching of wildlife. Indirect positive impacts include increased benefits from the presence of wildlife and intact ecosystems for local economies and communities.
G4 – EN13	Habitats protected or restored	Conservation – Biodiversity	p. 60; 80; 84; online appendices	See Table E of research and conservation projects supported by the Group and partners.
G4 – EN14	Total number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk	Conservation – Biodiversity	p. 6 – 7; 82; online appendices	See Table D of the online appendices.
Aspect: Emissions				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Conservation – EMS	p. 26; 92 – 93	
G4 – EN15	Direct greenhouse gas (GHG) emissions (Scope 1)	Conservation – EMS	p. 92	
G4 – EN16	Energy indirect greenhouse gas (GHG) emissions (Scope 2)	Conservation – EMS	p. 92	
G4 – EN18	Greenhouse gas (GHG) emissions intensity	Conservation – EMS	p. 92 – 93	Reported according to emissions per sold bednight and emissions per passenger with regards to our flying operation Wilderness Air.
G4 – EN19	Reduction of greenhouse gas (GHG) emissions	Conservation – EMS	p. 92 – 93	

Online appendices continued

Table L continued

Global Reporting Initiative (GRI) G4 (Core) content index continued

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
CATEGORY: ENVIRONMENTAL continued				
Aspect: Effluents and waste				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Conservation – EMS	p.26; 95	
G4 – EN22	Total water discharge by quality and destination	Conservation – EMS	p. 95	Waste water comes mostly in the form of sewerage, which is reported based on the methodology used to treat the sewerage and the typical quality of the waste water post-treatment.
Aspect: Compliance				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Conservation – EMS	p. 26; 78	
G4 – EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	Conservation – EMS	No fines received	No fines were received during the reporting period.
Aspect: Transport				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business	p. 26; 78	
G4 – EN30	Significant environmental impacts of transporting products and other goods and materials for the organisation's operations, and transporting members of the workforce	The Wilderness Business; Conservation – EMS	p. 92 – 93	Transport impacts are reported with reference to carbon emissions associated with staff flights. Other impacts come from the supply chain of delivering food and other supplies to our camps. These are however not quantitatively measured except for a case study that was undertaken in our Botswana operation and reported in our Integrated Annual Report 2012, p.68.
Aspect: Overall				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Conservation – Biodiversity	p. 17; 80	
G4 – EN31	Total environmental protection expenditures and investments by type	Conservation – Biodiversity	p. 84; 86; 95; online appendices	Environmental protection cost in the form of waste disposal is not quantified. Investments are quantified with respect to biodiversity conservation projects. See Table A and E in the online appendices for conservation spend.

Online appendices continued

Table L continued

Global Reporting Initiative (GRI) G4 (Core) content index continued

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
CATEGORY: SOCIAL continued				
SUB-CATEGORY: LABOUR PRACTICES AND DECENT WORK continued				
Aspect: Employment				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 44 – 46	
G4 – LA1	Total number and rates of new employee hires and employee turnover by age group, gender and region	Community – Internal	p. 52	Only reported in terms of turnover and not the hiring of new employees.
Aspect: Occupational health and safety				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 46	
G4 – LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	Community – Internal	p. 53 – 55	
Aspect: Training and education				
G4 – DMA	Generic Disclosures on Management Approach	Community – Internal	p. 26; 46	
G4 – LA9	Average hours of training per year per employee by gender, and by employee category	Community – Internal	p. 48	
G4 – LA10	Programmes for skills management and life-long learning that support the continued employability of employees and assist them in managing career endings	Community – Internal	p. 46 – 48;	
G4 – LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	Community – Internal	p. 48	We have not reported by percentage. Formal bi-annual reviews are held with all middle and junior employees. Senior managers have formal face-to-face feedback sessions.
Aspect: Diversity and equal opportunity				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 46	
G4 – LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity	Community – Internal	p. 50 – 53	

Online appendices continued

Table L continued

Global Reporting Initiative (GRI) G4 (Core) content index continued

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
CATEGORY: SOCIAL continued				
SUB-CATEGORY: LABOUR PRACTICES AND DECENT WORK continued				
Aspect: Equal remuneration for women and men				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 46	
G4 – LA13	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation	Community – Internal	p. 48	This is not reported on as a ratio. Remuneration packages are based on level of skill, competency, experience, qualifications and level of responsibility.
Aspect: Labour practices grievance mechanisms				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 46	
G4 – LA16	Number of grievances about labour practices filed, addressed, and resolved through formal grievance mechanisms	Community – Internal	p. 54	
SUB-CATEGORY: HUMAN RIGHTS				
Aspect: Non-discrimination				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 46	
G4 – HR3	Total number of incidents of discrimination and corrective actions taken	Community – Internal	p. 54	
Aspect: Freedom of association and collective bargaining				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 46	
G4 – HR4	Operations and suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and measures taken to support these rights	Community – Internal	p. 54	
Aspect: Child labour				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 70	
G4 – HR5	Operations and suppliers identified as having significant risk for incidents of child labour, and measures taken to contribute to the effective abolition of child labour	Culture	p. 75	Coverage of this indicator concerns all operations within the scope and boundary of this report.

Online appendices continued

Table L continued

Global Reporting Initiative (GRI) G4 (Core) content index continued

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
CATEGORY: SOCIAL continued				
SUB-CATEGORY: HUMAN RIGHTS continued				
Aspect: Forced or compulsory labour				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal	p. 26; 70	
G4 – HR6	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labour, and measures to contribute to the elimination of all forms of forced or compulsory labour	Culture	p. 75	Coverage of this indicator concerns all operations within the scope and boundary of this report.
Aspect: Indigenous rights				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Culture	p. 26; 70; 72	
G4 – HR8	Total number of incidents of violations involving rights of indigenous peoples and actions taken	Community – Internal	p. 54	No incidents were reported during the reporting period.
SUB-CATEGORY: SOCIETY				
Aspect: Local communities				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – External	p. 26; 44; 56	
G4 – SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs	Community – External; Culture	p. 56 – 66; 73 – 74	
G4 – SO2	Operations with significant actual and potential negative impacts on local communities	Community – External; Culture	p. 61; 73	Potential socio-cultural impacts are discussed in the report but no actual negative impacts have been reported.
Aspect: Anti-corruption				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business; Community – Internal; Corporate Governance	p. 26; 55; 104 – 105	
G4 – SO3	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified	Community – Internal	No risks were identified	No such risks were identified during the reporting period.
G4 – SO4	Communication and training on anti-corruption policies and procedures	Community – Internal	p. 54 – 55	

Online appendices continued

Table L continued

Global Reporting Initiative (GRI) G4 (Core) content index continued

Standard disclosure	Standard disclosure title	Chapter	Page	Additional comments
CATEGORY: SOCIAL continued				
SUB-CATEGORY: SOCIETY continued				
Aspect: Compliance				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business	p. 26	
G4 – SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	Community – Internal	Online appendices	No such fines or sanctions were placed on Wilderness during the reporting period.
SUB-CATEGORY: PRODUCT RESPONSIBILITY				
Aspect: Product and service labelling				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business	p. 26	
G4 – PR5	Results of surveys measuring customer satisfaction	Community	p. 44 – 45	
Aspect: Customer privacy				
G4 – DMA	Generic Disclosures on Management Approach	The Wilderness Business	p. 26	
G4 – PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	Community	No complaints were received	No complaints were received during the reporting period.
Aspect: Compliance				
G4 – DMA	Generic Disclosures on Management Approach	Internal Community; Corporate Governance; Annual Financial Statements	p. 55; 98; 125	
G4 – PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	Commerce	No significant fines were received	No such fines were placed on Wilderness during the reporting period.